

Addendum to EOI: # COORD-1127661

RFP - Universal Aftercare

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Addendum No:	1
Date:	07.05.2025
Summary:	Industry Briefing Questions and Answers

Industry Briefing Recording	
1	Please view the video at: Industry Briefing - RFP Universal Aftercare on Vimeo

Questions and Answers		
Note: This document only summarises Q&As from the Industry Briefing session		
	Question	Answer
1.	The stats are not inclusive of new and emerging refugee communities. Can local experience and expertise of multicultural services be accepted? Will you consider services to work with CALD (culturally and linguistically diverse) backgrounds?	<p>The current request for proposal details focuses on enhancing reach and access for men, Aboriginal communities and those experiencing situational stressors, which can include CALD communities. If your service does not align with this focus, it may affect your eligibility to apply for this RFP. We will be open for conversations about other funding sources as they become available.</p> <p>It is noted that there are complexities due to the lack of statistics for CALD communities, but expertise from multicultural services is welcomed. The AIHW Suicide and Self Harm Monitoring System website and Embrace Multicultural Mental Health were suggested as sources for statistics.</p> <p>It is important to focus on person-centered, as not everyone who is suicidal uses the word "suicide" but may express their intent in other ways.</p>
2.	Are you looking for providers who are already established in the region, with the necessary partnerships in place or, are you open to funders from outside the region who would need to build the necessary partnerships/referral channels?	<p>We are open to both established providers in the region and those from outside the region who need to develop necessary partnerships. Our goal is to stimulate the market in Southeastern NSW, where the market is currently very thin. By opening up to the market, we aim to best meet the needs of our community and provide the best value.</p> <p>If you are not currently in the region and need to develop partnerships, we would expect to see solid groundwork</p>

		within your proposal. It is essential that partnerships are in place from the outset to ensure successful implementation.
3.	If our service is a digital only service, would we need to partner with another org to ensure we can be considered to meet the requirement to increase f2f referrals in the two LGAs mentioned in the presentation?	Yes, it is within the proposal that we aim to enhance access to face-to-face service delivery within the targeted Local Government Areas (LGAs) of Goulburn Mulwaree and the Shoalhaven. This is an important aspect that we would like to see implemented.
4.	If we don't currently have the accreditation certificates you have requested but are willing to get them, will we be significantly disadvantaged in the competitive process?	<p>No, you will not be disadvantaged.</p> <p>We do want to see a willingness to obtain the mandatory accreditation, which is the Suicide Prevention Australia Quality Guidelines. Other quality standards were also mentioned in the RFP as they may be useful to inform different parts of the proposal. We recommend looking at the ACI universal aftercare guideline document for further explanation.</p> <p>Our expectation is that the service provider either has the Suicide Prevention Quality Standards accreditation or is working to achieve it within the first 12 months of service delivery.</p>

For any other questions, please submit via Tenderlink forum and COORDINARE team will reply within 48 hours.