



Expression of Interest

EOI-2526-20 – Psychological therapies for people in SENSW
impacted by the Bondi incident in December 2025



Activity	Date
Release date / time	10/02/2026
Industry Briefing and Q&A session Click here to register	6PM-6.30PM AEST 18/02/2026
Closing date and time <i>Note* late applications will not be accepted</i>	5pm AEST, 27/02/2026
Shortlisting	March 2026
Clarification / negotiation	March 2026
Funding awarded	March 2026
Contracts start	March 2026

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1. Organisation overview

COORDINARE, as the South Eastern NSW (SENSW) Primary Health Network, is dedicated to fostering healthier communities. Our role is to improve the health and wellbeing of our community which is one of the largest rural and regional populations in NSW. To do this, we collaborate with the community, general practices and other stakeholders to design solutions that make it easier for people to get the health care they need. We also use our knowledge and commissioning expertise to attract new funding partners to expand our impact.

Our region stretches from Helensburgh in the north to the Victoria border in the south and inland to Cooma/Monaro, Queanbeyan, Yass and Goulburn.

More information about COORDINARE can be found on our [website](#), including [COORDINARE's Strategic Directions 2024-2027](#).

2. Project background

Purpose

COORDINARE has received funding to provide additional psychological support for people affected by the Bondi incident of 14 December 2025.

This Expression of Interest seeks to identify Jewish mental health clinicians that can provide psychological supports across SE NSW for Jewish communities and those impacted by the Bondi incident. SENSW includes the following Local Government Areas: Wollongong, Shellharbour, Kiama, Shoalhaven, Goulburn Mulwaree, Upper Lachlan, Yass Valley, Queanbeyan–Palerang, Snowy Monaro, Eurobodalla and Bega Valley.

The objectives of the EOI are to:

- Commission psychological supports across SENSW for the Jewish community and those impacted by the Bondi incident of 14 December 2025; and
- Improve access to primary mental health services through flexible delivery options suited to the target cohort.

These localised supports will complement other supports (both statewide telehealth and face-to-face in Sydney) for people impacted by the incident.

Local snapshot

According to the ABS 2021 Census data for Judaism, 1.2% of the population of SENSW identifies as Jewish. This equates to 491 individuals. COORDINARE has identified that a large proportion of these individuals live in the Illawarra Shoalhaven region.

3. Qualification criteria

Scope and specifications criteria

Respondents must meet the following eligibility requirements to be considered for funding. These criteria are designed to ensure that services are delivered by capable, appropriately located, and suitably qualified providers. The table below outlines the key eligibility areas.

Eligibility criteria	Guidance
1. Geographic location	The respondent must be able to provide services (face-to-face or telehealth) to consumers who live in any of the following Local Government Areas (LGAs): Wollongong, Shellharbour, Kiama, Shoalhaven, Goulburn Mulwaree, Upper Lachlan, Yass Valley, Queanbeyan–Palarang, Snowy Monaro, Eurobodalla and Bega Valley.
2. Professional registration	<p>Respondents must hold registration or accreditation with relevant professional bodies or be actively working towards it. Qualifications for eligibility:</p> <ul style="list-style-type: none">• Mental Health Nurses who hold AHPRA registration as a Registered Nurse and are a member of the Australian College of Mental Health Nurses.• Social Workers who hold accreditation as an AASW Mental Health Social Worker or are an AASW member who is able to achieve AASW Mental Health Credentialling.• Psychologists who hold AHPRA registration as clinical psychologist or registered psychologist.• Occupational Therapists who hold AHPRA registration as an Occupational Therapist and accredited by OTA as a Mental Health Occupational Therapist.• Other suitably qualified and experienced practitioners such as registered nurses with training in mental health, who are able to assume a clinical care coordination role, working with GPs and psychiatrists to help monitor and support clients with severe mental illness between medical visits.• Counsellors who are registered with appropriate professional bodies such as the Australian Counselling Association (ACA) or the Psychotherapy and Counselling Federation of Australia (PACFA)
3. Service capacity	Respondents must demonstrate their capacity to deliver the proposed services, including any unique expertise, cultural capability or language skills relevant to the target population.
8. Reporting Requirements	Respondents must demonstrate a willingness and capacity to work with COORDINARE's Planning and Insights team to meet data and reporting requirements.

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9. Priority populations	Providers working with a specific focus on the identified priority population, the Jewish Community.
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Exclusion criteria

Applications may be deemed ineligible and excluded from assessment if they meet any of the following conditions. These criteria are intended to ensure transparency, avoid duplication of funding, and maintain the integrity of the procurement process.

Eligibility area	Guidance
1. State Government Services	Applications from state-run entities such as Local Health Districts, NSW Ambulance, or other government-operated services may be excluded, unless explicitly permitted under the PHN Grant Program Guidelines.
2. Conflict of Interest	Applications that present a real or perceived conflict of interest, which cannot be appropriately managed or mitigated, may be excluded from consideration.
3. Non-compliance with Eligibility	Any application that fails to meet the minimum eligibility requirements outlined in this guidance will be excluded from assessment.
4. Incomplete or Misleading Submissions	Applications that are incomplete, contain false or misleading information, or fail to provide required documentation may be disqualified.
5. Non-adherence to Submission Guidelines	Submissions that do not comply with formatting, deadline, or procedural requirements may be excluded from the process.

4. Project funding

This service is supported by funding from COORDINARE – South Eastern NSW PHN through the Australian Government’s PHN Program.

A total of up to **\$20,750 (ex GST) per clinician** will be dispersed through this initiative in FY 2025-2026 for a total of three (3) clinicians, with the potential to expand the service into FY 2026-2027, based on demand for services. Payment will be as follows:

Payment per clinician per year	Ex GST
Establishment and onboarding payment	\$750
100 sessions @\$200 per session	\$20,000
Total	\$20,750

Clinicians funded under this initiative will be funded till **end June 2026** with the possibility of a twelve (12) month extension.

Funding eligibility table

Eligible for funding	Not eligible for funding
Salaries and on-costs	Purchase of motor vehicles
Third-party contractor expenses	Capital works
IT and communications (e.g., software, hardware, internet, phones)	Depreciation of expenses
Travel costs, including vehicle lease, fuel, and related expenses	Activities that duplicate those funded under other PHN or government initiatives
Training and professional development	Activities already undertaken or expenses already incurred
Other expenditure directly related to consumer outcomes (must be specified)	Items not directly related to consumer outcomes
	Payments for professional services listed on the Medicare Benefits Schedule (MBS)
	Conference attendance
	Clinical trials
	Board fees

The above list is indicative and is not intended to be exhaustive.

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5. Application guidance and requirements

Respondents are advised to carefully review all sections of this EOI document and follow the outlined instructions, timelines, and documentation requirements to ensure a complete and compliant submission.

Requirement	Details
Writing effective submissions	<p>COORDINARE has developed a series of webinars and practical tools with University of New England Partnerships, to provide primary health care professionals with foundation skills and knowledge to write effective submissions. Potential respondents may access these resources via our website here. These resources are designed to help potential providers confidently respond to funding opportunities and improve their chances of success.</p> <p>Please note: This is a guide only and does not guarantee success in Expression of Interest submissions. We encourage respondents to use these resources as part of a broader strategy for professional development and business planning.</p>
Documents to download	<p>To download the below documentation:</p> <p>1. Appendix 1 – Application form-Psychological Support Services.</p>
Industry Briefing	<p>Industry Briefing and Q&As via Teams-Click here to register</p> <p>Please note: that all questions, responses, and points of clarification will be shared with all participating providers in a de-identified format.</p>
Guidelines to provider	<ul style="list-style-type: none"> - Outline a proposed approach aligned with the assessment criteria using Appendix 1-Application Form- Psychological Support Services. - Read each criterion carefully specified in Application Form and respond to all components. - Attach only documents directly relevant to your response. (Max 3 Pages). - Avoid large attachments — only the first 6 pages will be reviewed. - Providers must ensure they are well-versed with the contents of this EOI document before preparing their submission. It is essential to read and understand the sections on Purpose and Objectives, Background of the Project, Qualification Criteria, and Funding of the Project prior to completing any forms or attaching supporting documents. - Submissions will be evaluated by a panel against the mandatory requirements and the selection criteria outlined in the Application Form. If additional information beyond what is requested in this document is required during the evaluation, COORDINARE may request written responses or interviews at no cost to the respondent. - Successful respondents will be required to enter into a Services Agreement with COORDINARE. Final terms will be negotiated with

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	shortlisted providers. Funding recipients must provide progress reports aligned to agreed milestones, with reporting formats tailored to the size, cost, complexity, and risk of the project.
Provider questions	<p>Submit via the following:</p> <ol style="list-style-type: none"> 1. All questions regarding the EOI process or content can be submitted by emailing COORDINARE's Commissioning team at commissioning@coordinare.org.au. <p>Please note: that all questions, responses, and points of clarification will be shared with all participating providers in a de-identified format.</p> <p>Any identifying information about the provider submitting the question will be removed to maintain confidentiality.</p>
Documents to submit	<ol style="list-style-type: none"> 1. Appendix 1 – EOI application form 2. Any mandatory compliance documents specified in Appendix 1- EOI application form 3. Any supporting documents to evidence any statements made in the EOI application (6 Pages Maximum)
Submission method	<p>Submit via the following:</p> <ul style="list-style-type: none"> - Commissioning email: commissioning@coordinare.org.au
Deadline for submission	<p>5:00 PM (AEST) on 27/02/26</p> <p>Late or incomplete submissions will not be accepted.</p>
Submission Format	File formats accepted: word, excel, pdf and jpg files are all acceptable formats

6. Interpretation

The following table includes key term definitions relevant to this EOI.

Requirement	Details
COORDINARE	The South Eastern New South Wales Primary Health Network and the organisation responsible for the EOI and the EOI process.
Closing time	The time specified by which EOI responses must be received.
Response(s) to EOI	A document/s lodged by a Respondent in response to this EOI containing a response to provide Goods or Services sought through this EOI process.
Respondent	An entity that submits a response to this EOI.
EOI process	The process commenced by the issuing of this EOI and concluding upon formal announcement by SENSW PHN of the selection of a preferred respondent(s) or upon the earlier termination of the EOI process.

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Expression of Interest (EOI)	This document and any other documents designated by SENSW PHN.
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7. Conditions of this Expression of Interest

ABN/Taxation requirements	COORDINARE will only deal with Respondents who have an Australian Business Number (ABN).
Acceptance	Non complying submissions may be rejected. COORDINARE may not accept the lowest priced proposal and may not accept any proposal.
Additional information	COORDINARE reserves the right to request additional information from respondents. If additional information required by COORDINARE when, written information and/or interviews may be requested to obtain such information. Respondents are required to provide additional information at no cost to COORDINARE. COORDINARE may also provide additional information or clarification.
Assessment	COORDINARE reserves the right to engage a third party to carry out assessments of a Respondent's financial, technical, planning and other resource capability. COORDINARE is entitled to consider all information known to COORDINARE in relation to a respondent and their submissions when assessing submissions.
Conflicts of interest	Respondents must declare to COORDINARE any matter or issue which is or may be perceived to be or may lead to a conflict of interest regarding their submission or participation in the EOI process, or in the event their proposal is successful.
Expenses	All expenses and costs incurred by a Respondent in connection with this EOI including (without limitation) preparing and lodging a submission, providing COORDINARE with further information, attending interviews and participating in any subsequent negotiations, are the sole responsibility of the Respondent.
Explanations	Verbal explanations or instructions given prior to acceptance of a proposal shall not bind COORDINARE.
General	Respondents should familiarise themselves with this document and the separate online Submission Form and ensure that their proposals comply with the requirements set out in these documents. Respondents are deemed to have examined statutory requirements and satisfied themselves that they are not participating in any anti-competitive, collusive, deceptive or misleading practices in structuring and submitting the proposal.
Legal entity	COORDINARE will only enter into a contract with an organisation or individual with established legal status (e.g. under Corporations Law, Health Services

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	Act, Trustee Act), or a natural person at least 18 years of age with mental capacity to understand the agreement.
Lobbying	Any attempt by any Respondent to exert influence on the outcome of the assessment process by lobbying COORDINARE staff, directly or indirectly, will be grounds for disqualification of the proposal from further consideration.
Ownership	All submissions become the property of COORDINARE once lodged. COORDINARE may copy, or otherwise deal with all or any part of a submission for the purpose of conducting evaluation of submissions.
Negotiation	COORDINARE reserves the right to negotiate with short-listed Respondents after the EOI closing time and allow any Respondent to alter its submission. Contract negotiations are strictly confidential and not to be disclosed to third parties.
No contract	Nothing in this EOI should be construed to give rise to any contractual obligations or rights, express or implied, by the issue of this EOI or the lodgement of a submission in response to it. No contract will be created unless and until a formal written contract is executed between COORDINARE and a Respondent. Respondents will not be considered approved until a final service agreement is in place.
Notification of Probity Breach	Should any supplier feel that it has been unfairly excluded from responding or unfairly disadvantaged by the process, the supplier is invited to write to the Business Team at commissioning@coordinare.org.au
Part applications	COORDINARE reserves the right to accept applications in relation to some and not all of the scope of activity described, or contract with one, more than one or no Respondent on the basis of the proposals received.
Process	COORDINARE reserves the right to withdraw from, or alter, the EOI process described in this document for whatever reason, prior to the signing of any agreement/contract with any party.
Relevant Information	COORDINARE reserves the right to consider any information in its possession which it considers may be relevant to a decision to enter into a contract with a successful provider.