

South Eastern NSW - Urgent Care Clinics Program 2022/23 - 2026/27 Activity Summary View



UCC-MUCC - 1 - Wollongong Medicare UCC



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-MUCC

Activity Number *

1

Activity Title *

Wollongong Medicare UCC

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to reduce pressure on hospital emergency departments and improve access to for people with non-life threatening conditions in a non-hospital setting.

Description of Activity *

SENSW PHN conducted an open market process in March/April 2023 to General Practice, Community Health Centres and Aboriginal Community Controlled Health Services. A preferred provider for Wollongong was selected as part of this process and has been contracted from July 2023 to June 2026.

SENSW PHN will continue to;

- ensure the provider delivers free, safe and quality services for urgent, non-life-threatening conditions,
- conduct regular audit assessments of the facility and operations.

- monitor the provider’s operating hours and acceptance of walk-in patients,
- ensure ongoing adherence to the National Design Principles and Operational Guidance including compliance and conformance,
- facilitate partnerships with key stakeholders to develop referral pathways between NSW ambulance, local emergency departments, GPs, other Urgent Care Clinics and NSW Urgent Care Services,
- raise community awareness of the urgent care clinic and its services,
- hold regular governance committee meetings to support and monitor compliance, performance, and evaluation of the urgent care clinic, and
- facilitate ongoing strategic collaboration across the region for integrated service provision.

Needs Assessment Priorities *

Needs Assessment

South Eastern NSW-NA-2022/23 - 2024/25

Priorities

Priority	Page reference
Potentially preventable hospitalisations	55
Timely access to appropriate care	56



Activity Demographics

Coverage

Whole Region

No



Activity Milestone Details/Duration

Activity Start Date

31/05/2023

Activity End Date

29/06/2026



UCC-MUCC - 2 - Batemans Bay Medicare UCC



Activity Metadata

Applicable Schedule *

Urgent Care Clinics Program

Activity Prefix *

UCC-MUCC

Activity Number *

2

Activity Title *

Batemans Bay Medicare UCC

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Population Health

Other Program Key Priority Area Description**Aim of Activity ***

This activity aims to reduce pressure on hospital emergency departments and improve access to for people with non-life threatening conditions in a non-hospital setting.

Description of Activity *

SENSW PHN conducted an open market process in March/April 2023 to General Practice, Community Health Centres and Aboriginal Community Controlled Health Services. A preferred provider for Batemans Bay has now been selected and co-located within the Batemans Bay hospital facility.

SENSW PHN will continue to;

- ensure the provider delivers free, safe and quality services for urgent, non-life-threatening conditions,
- conduct regular audit assessments of the facility and operations,
- monitor the provider's operating hours and acceptance of walk-in patients,
- ensure ongoing adherence to the National Design Principles and Operational Guidance including compliance and conformance,
- facilitate partnerships with key stakeholders to develop referral pathways between NSW ambulance, local emergency departments, GPs, other Urgent Care Clinics and NSW Urgent Care Services,
- raise community awareness of the urgent care clinic and its services,
- hold regular governance committee meetings to support and monitor compliance, performance, and evaluation of the urgent care clinic, and
- facilitate ongoing strategic collaboration across the region for integrated service provision.

Needs Assessment Priorities *

Needs Assessment

South Eastern NSW-NA-2022/23 - 2024/25

Priorities

Priority	Page reference
Potentially preventable hospitalisations	55
Timely access to appropriate care	56



Activity Demographics

Coverage

Whole Region

No



Activity Milestone Details/Duration

Activity Start Date

31/05/2023

Activity End Date

29/06/2026
