

South Eastern NSW - After Hours Primary Health Care 2024/25 - 2027/28 Activity Summary View



AH-HAP - 1 - Homelessness Access Program



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH-HAP

Activity Number *

1

Activity Title *

Homelessness Access Program

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

After Hours

Aim of Activity *

To commission a trial of services to improve access to primary care for people experiencing or at risk of homelessness; continue to support a primary care outreach service to homeless people in Wollongong and to co-design a sustainable approach to improving access to primary care for people experiencing or at risk of homelessness.

Description of Activity *

Building on the findings of our Needs Assessment, SENSW PHN will commission a trial of targeted initiatives to improve access to coordinated primary care for people who are homeless or at risk of homelessness. Commissioned services are intended to address gaps in accessing GPs for the target cohort residing in Southern NSW region through the exploration of GP outreach models co-located with other homelessness services, partnerships to facilitate priority access to GPs and mutual capacity-building between the social and health sectors.

Using the findings of our Homelessness Needs Assessment, SENSW PHN will co-design sustainable models for improving access to primary care for people experiencing or at risk of homelessness. A consultant will be engaged to facilitate the co-design process between commissioned providers, consumers and key community stakeholders. The co-designed models of care will guide use of any future funding available to address the primary care needs of homeless people or those at risk of becoming homeless.

SENSW PHN will continue to provide funding for Street Side Medics to deliver a free, mobile, GP outreach service to people experiencing, or at risk of, homelessness in central Wollongong. The purpose of the service is to improve the health and well-being of homeless and vulnerable people living in Wollongong through accessible primary healthcare, including onward referrals to other services. This service addresses the social determinants of health through access to appropriate care that promotes improved health literacy and is co-located with a pre-existing meal service and Orange Sky Laundry, contributing to a holistic outreach service.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23 - 2024/25

Priorities

| Priority | Page reference |
|--|----------------|
| Equitable access to primary and specialist health services across the region, including into rural communities | 58 |
| Health inequities experienced by vulnerable groups, including geographically isolated groups | 58 |
| Health promotion and health risk factor prevention | 59 |



Activity Demographics

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

30/06/2023

Activity End Date

29/06/2025



AH-MAP - 1 - Multicultural Access Program



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH-MAP

Activity Number *

1

Activity Title *

Multicultural Access Program

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

After Hours

Aim of Activity *

To commission a trial of services to improve access to primary care for people of multicultural backgrounds; and to co-design a sustainable approach to improving access to primary care for people of multicultural backgrounds.

Description of Activity *

Building on the findings of our CALD Needs Assessment, SENSW PHN will commission a trial of targeted initiatives to improve access to coordinated primary care for people from multicultural backgrounds.

Initiatives will include improving the access and appropriateness of pharmacy services through interpreter and language support professional development opportunities for community pharmacists across southeastern NSW, including development of resources for pharmacists and consumers.

Funded initiatives will also include increasing the availability of linguistically accessible health promotion services and opportunities which may include topics such as cancer screening, prevention and women's and reproductive health. These commissioned initiatives are likely to be prioritised in the southern NSW region, where there is a lack of services and supports specifically for culturally and linguistically diverse consumers and where there is a growing presence of migrant communities.

SENSW PHN will co-design sustainable models for improving access to primary care for people from culturally and linguistically diverse backgrounds. A consultant will be engaged to facilitate the co-design process between commissioned providers, consumers and key community stakeholders. The co-designed models of care will guide use of any future funding available to address the primary care needs of multicultural communities.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2022/23 - 2024/25

Priorities

| Priority | Page reference |
|--|----------------|
| Equitable access to primary and specialist health services across the region, including into rural communities | 58 |
| Health inequities experienced by vulnerable groups, including geographically isolated groups | 58 |



Activity Demographics

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Milestone Details/Duration

Activity Start Date

30/06/2023

Activity End Date

29/06/2025



AH - 6 - After Hours Primary Health Care Program



Activity Metadata

Applicable Schedule *

After Hours Primary Health Care

Activity Prefix *

AH

Activity Number *

6

Activity Title *

After Hours Primary Health Care Program

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Other (please provide details)

Other Program Key Priority Area Description

After Hours

Aim of Activity *

To commission a trial of after-hours mobile primary care services for residents of aged care homes and other at-risk populations across Southeastern NSW.

Description of Activity *

SENSW PHN will commission a trial of after-hours mobile primary care services for residents of aged care homes in the SE NSW region. The trial service will be available for the entire after-hours period (sociable and unsociable) including weekends and public holidays, where alternative services are not available. Residents will be assessed and, if clinically appropriate, treated onsite, thereby avoiding the cost and poorer patient outcomes resulting from an unnecessary ED presentation.

The funding will support salary costs for appropriately trained primary care professionals, transport, consumables, data collection and evaluation. The validity and viability of this service model will contribute to the broader after-hours knowledge for DoHDA and if sufficient return on investment is demonstrated, sustainable opportunities could be sought from the after-hours reform process.

Needs Assessment Priorities ***Needs Assessment**

Needs Assessment 2022/23 - 2024/25

Priorities

| Priority | Page reference |
|--|----------------|
| Health inequities experienced by vulnerable groups, including geographically isolated groups | 58 |
| Timely access to appropriate care | 60 |



Activity Demographics

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

No

| SA3 Name | SA3 Code |
|---------------------|----------|
| Wollongong | 10704 |
| Dapto - Port Kembla | 10701 |



Activity Milestone Details/Duration

Activity Start Date

30/06/2024

Activity End Date

29/06/2025