

South Eastern NSW - Aged Care 2025/26 - 2028/29 Activity Summary View



AC-OSP - 1 - Aged Care On-Site Pharmacist Measure



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-OSP

Activity Number *

1

Activity Title *

Aged Care On-Site Pharmacist Measure

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To improve medication management for residents by assisting residential aged care homes (RACHs) to engage aged care on-site pharmacists to work in a clinical role. SENSW PHN has approximately 80 RACH's across the region. Some homes across the region belong to larger businesses that have employed in-house ACOP staff to support quality medication governance. This project will focus on ensuring that all RACH's have access to an ACOP so that consistent clinical governance to deliver resident safety especially medication reconciliation at transitions of care, and to action urgent medication changes, is achieved.

Description of Activity *

SENSWPHN will continue to:

Appoint a Project Coordinator to collaborate with RACH's and community credentialled pharmacists.

Identify those who are interested and eligible to participate in the program (both residential aged care homes and pharmacists) in the SE NSW region, and support sharing of this information across the region.

Identify the current barriers or challenges faced by pharmacists in the community who wish to become suitably credentialled.

Identify gaps in ACOP resources available to RAC Homes will provide a baseline for interprofessional collaboration and communication between RACH staff, GP’s, other health care professionals and local pharmacists to identify the barriers for credentialling community pharmacists as well as supporting RACH’s who may wish to seek funding to employ a suitably credentialled ACOP. Where possible identify where collaboration and partnerships to share resources will be encouraged and facilitated.

Support access to relevant information and resources by residential aged care and pharmacist engagement in the program.

Act as a connector for residential aged care and pharmacists, and other relevant health professionals to support matching pharmacists and residential aged care to improve availability of the program in residential care homes.

Engage in reporting activities to describe the uptake, support and any identified issues.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2024/25 - 2026/27

Priorities

Priority	Page reference
Supporting healthy ageing	78
Supporting independent living and associated health services and supports for older persons	78



Activity Milestone Details/Duration

Activity Start Date

30/06/2025

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

30/06/2027



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No
Direct Engagement: No
Open Tender: No
Expression Of Interest (EOI): No
Other Approach (please provide details): No



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created
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AC-EI - 1 - Commissioning early intervention initiatives to support healthy ageing



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

1

Activity Title *

Commissioning early intervention initiatives to support healthy ageing

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To commission and support early intervention initiatives to support healthy ageing and ongoing management of chronic conditions for older people.

Description of Activity *

SENSW PHN will continue to commission a range of early intervention programs and navigation initiatives, alongside initiatives that support and complement this work to help older individuals live longer in the community. Our approach will focus on healthy ageing and preparing for ageing, to slow down/reduce impact of decline in physical, mental health and wellbeing in addition to the prevention and management of chronic conditions. This work will be underpinned by initiatives that strengthen service design, evaluation and integration, ensuring ongoing improvement and responsiveness to local needs.

SENSW PHN will commission and provide opportunities that raise awareness among primary healthcare workers, carers and community/consumers about these programs and their availability, and to enhance their skill and literacy levels, confidence, and experience in the ongoing management of healthy ageing and chronic conditions.

Needs Assessment Priorities ***Needs Assessment**

Priorities

Priority	Page reference
Supporting healthy ageing	78
Health promotion and health risk factor prevention	79

**Activity Milestone Details/Duration****Activity Start Date**

31/05/2022

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

30/06/2027

**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

**Summary of activity changes for Department****Activity Status**

Submitted

Subject	Description	Commented By	Date Created
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AC-VARACF - 1 - Support Residential Aged Care Homes to increase availability and use of telehealth care



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

1

Activity Title *

Support Residential Aged Care Homes to increase availability and use of telehealth care

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To support participating Residential Aged Care Facilities (RACFs) in our PHN's region to have the appropriate virtual consultation facilities and technology so their residents can access clinically appropriate telehealth care with primary health care professionals.

Description of Activity *

SENSW PHN will continue to:

- Undertake an environmental scan to identify whether participating RACHs already have appropriate telehealth facilities and equipment to enable residents to virtually consult with their primary health care professionals.
- Provide support as per identified needs.
- Promote the use of enablers of digital health (such as My Health Record).
- Support the implementation of two virtual care demonstrator projects to explore scalable models
- Consult with NSW Ministry of Health to ensure the initiative complements and does not duplicate efforts they may have underway to improve technological interoperability between aged care and health systems.

Needs Assessment Priorities ***Needs Assessment**

Needs Assessment 2024/25 - 2026/27

Priorities

Priority	Page reference
Supporting healthy ageing	78
Health inequities experienced by vulnerable groups (socio-economic, financial, health and/or other vulnerabilities)	79



Activity Milestone Details/Duration

Activity Start Date

31/05/2022

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

30/06/2027



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created
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AC-AHARACF - 1 - Enhanced after-hours support for residential aged care



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-AHARACF

Activity Number *

1

Activity Title *

Enhanced after-hours support for residential aged care

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To support participating Residential Aged Care Homes (RACHs) to have up to date action plans in place so that residents are able to access appropriate care in the after-hours period.

Description of Activity *

SENSW PHN will continue to utilise information from developing its stakeholder relationships, and environmental scans with participating RAC homes to support their after-hours action planning; and provide guidance and capacity building to assist RACHs to develop and implement after-hours action plans.

Needs Assessment Priorities ***Needs Assessment**

Needs Assessment 2024/25 - 2026/27

Priorities

Priority	Page reference
Supporting healthy ageing	78
Timely access to appropriate care both in and outside of business hours	79



Activity Milestone Details/Duration

Activity Start Date

31/05/2022

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

30/06/2027



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No



Summary of activity changes for Department

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AC-CF - 1 - Care Finder



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

1

Activity Title *

Care Finder

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To deliver care finder activities to provide specialist assistance to vulnerable senior Australians who need intensive support to understand and get help to connect to aged care community supports.

Description of Activity *

SENSW PHN has commissioned three organisations to deliver care[CB5.1] finder services in south-eastern NSW to provide specialist assistance to people who are eligible for aged care who need intensive support to understand and access aged care and connect with other relevant supports in the community.

Based on the findings of the supplementary needs assessment, organisations deliver services in specific targeted sub regions to address the needs across this large geographic catchment. Contracts have also considered the needs of specific demographic cohorts. Areas of focus include but are not limited to local government areas with ageing demographic profiles, poor service access, socio-economically depressed regions, and communities with significant culturally and linguistically diverse populations including Aboriginal and Torres Strait Islander people (acknowledging links to TIF services).

The SENSW PHN regional community of practice involving all commissioned Care Finder service providers together with regional aged care stakeholder continues to provide support, education and problem solving through quarterly Practice Collaboratives meetings.

HealthPathways have been documented and service integration and provider education activities including My Health Record are promoted.

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2024/25 - 2026/27

Priorities

Priority	Page reference
Supporting healthy ageing	78
Health inequities experienced by vulnerable groups (socio-economic, financial, health and/or other vulnerabilities)	79



Activity Milestone Details/Duration

Activity Start Date

31/12/2022

Activity End Date

29/06/2029

Service Delivery Start Date

01/07/2025

Service Delivery End Date

30/06/2029



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No



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