

South Eastern NSW - Headspace Demand Management and Enhancement 2025/26 - 2028/29 Activity Summary View



CEI - 1 - Capital Enhancement and Infrastructure



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

CEI

Activity Number *

1

Activity Title *

Capital Enhancement and Infrastructure

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Mental Health Priority Area 2: Child and youth mental health services

Other Program Key Priority Area Description**Aim of Activity ***

To enhance service quality, improve access, and support headspace services by ensuring appropriate staffing at high-need sites.

Description of Activity *

SENSW PHN will work with headspace Queanbeyan to ensure successful implementation of capital enhancement and infrastructure to reduce wait times and increase community engagement including:

- purchase Information Technology/Communications to support wait time reduction
- Relocate the service to a new site in the Queanbeyan business district

Needs Assessment Priorities *

Needs Assessment

Needs Assessment 2024/25 - 2026/27

Priorities

Priority	Page reference
Young people's mental health and wellbeing	78



Activity Milestone Details/Duration

Activity Start Date

30/06/2025

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

31/12/2027



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created
---------	-------------	--------------	--------------



BCC - 1 - Building Cultural Capability



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

BCC

Activity Number *

1

Activity Title *

Building Cultural Capability

Existing, Modified or New Activity *

Modified



Activity Priorities and Description

Program Key Priority Area *

Mental Health Priority Area 2: Child and youth mental health services

Other Program Key Priority Area Description**Aim of Activity ***

To enhance the cultural capability of headspace services, ensuring better access and support for young people from priority groups, including (but not limited to) First Nations, LGBTIQ+, and Culturally and Linguistically Diverse (CALD) communities.

Description of Activity *

SENSW PHN will work with headspace Queanbeyan and Batemans Bay to ensure successful implementation of cultural capability activities including:

- employment of LGBTIQ+ Peer Support Workers in headspace Batemans Bay to provide community engagement and awareness activities
- employment of First Nations Peer Support Worker in headspace Queanbeyan to support culturally appropriate group programs and service delivery
- build referral pathways and partnerships and measure impact
- collect anonymous feedback from LGBTIQ+ employees and/or service users

Needs Assessment Priorities ***Needs Assessment**

Needs Assessment 2024/25 - 2026/27

Priorities

Priority	Page reference
Young people's mental health and wellbeing	78



Activity Milestone Details/Duration

Activity Start Date

30/06/2025

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

30/12/2027



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created
---------	-------------	--------------	--------------



WTRP - 2 - Wait Time Reduction Program (Queanbeyan)



Activity Metadata

Applicable Schedule *

Headspace Demand Management and Enhancement

Activity Prefix *

WTRP

Activity Number *

2

Activity Title *

Wait Time Reduction Program (Queanbeyan)

Existing, Modified or New Activity *

New Activity



Activity Priorities and Description

Program Key Priority Area *

Mental Health Priority Area 2: Child and youth mental health services

Other Program Key Priority Area Description**Aim of Activity ***

To improve demand management at headspace Queanbeyan.

Description of Activity *

SENSW PHN will work with headspace Queanbeyan to ensure successful implementation of wait time activities:

- employ 1.0 FTE Youth Care Coordinator and 0.2 FTE Clinical Supervisor
- provide single session solution focused therapy training
- increase capacity of service to support 8 to 10 new young people per week and deliver a further 10 to 12 brief intervention sessions per week

Needs Assessment Priorities ***Needs Assessment**

Needs Assessment 2024/25 - 2026/27

Priorities

Priority	Page reference
Young people's mental health and wellbeing	78



Activity Milestone Details/Duration

Activity Start Date

30/06/2025

Activity End Date

29/06/2027

Service Delivery Start Date

01/07/2025

Service Delivery End Date

31/12/2027



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No
 Continuing Service Provider / Contract Extension: No
 Direct Engagement: No
 Open Tender: No
 Expression Of Interest (EOI): No
 Other Approach (please provide details): No



Summary of activity changes for Department

Activity Status

Submitted

Subject	Description	Commented By	Date Created
---------	-------------	--------------	--------------