



MyMedicare Minute – 8

One key message. One minute to read.

Registering patients who may lack capacity

MyMedicare registration is **voluntary** and requires informed consent.

In some circumstances, a patient may be unable to provide consent due to limited or impaired decision-making capacity. In these cases, a registration may be completed by the **patient's authorised representative**.

What to do first:

- Ensure MyMedicare registration remains voluntary and is not a condition of accessing care.
- Confirm whether a patient has capacity to provide informed consent.
- Where a patient is unable to provide consent, identify whether a responsible person is authorised to act on their behalf.

What practices need to know:

- Registration must reflect the patient's preferences, including their chosen practice and provider.
- A responsible person must be lawfully authorised to act on behalf of the patient.
- To support practices, additional detail is provided in the fact sheet. We encourage you to refer to this resource for further guidance.

Resources

Further guidance is available in [the MyMedicare incapacitated persons registration pathways – Fact Sheet](#).