

## GP Liaison Unit Satisfaction Survey 2016

**1. How do you rate overall communication with :**

	Poor		Average		Excellent
<b>CHHS (TCH)</b>	1	2	3	4	5
<b>CALVARY</b>	1	2	3	4	5

**2. Discharge summaries, how do you rate:**

Overall quality of discharge summaries

	Poor		Average		Excellent
<b>CHHS (TCH)</b>	1	2	3	4	5
<b>CALVARY</b>	1	2	3	4	5

Do you receive discharge summaries in a clinically appropriate time frame?

	Never		Usually		Always
<b>CHHS (TCH)</b>	1	2	3	4	5
<b>CALVARY</b>	1	2	3	4	5

Has a delay in receiving discharge summaries caused clinical consequence for patients?

	Never		Usually		Always
<b>CHHS (TCH)</b>	1	2	3	4	5
<b>CALVARY</b>	1	2	3	4	5

**3. Communication about investigations**

Do you receive results for tests that you have been asked to follow up via discharge summaries?

	Never		Usually		Always
<b>CHHS (TCH)</b>	1	2	3	4	5
<b>CALVARY</b>	1	2	3	4	5

How often do you receive results for patients who do not attend your practice?

	Never		Usually		Always
<b>CHHS (TCH)</b>	1	2	3	4	5
<b>CALVARY</b>	1	2	3	4	5

Does your practice have a system to redirect discharge summaries/results received that are not for your patients?

Yes No

**4. Health Services information**

Do you access any of these online resources?

	Never		Usually		Always
GP Healthnet	1	2	3	4	5
Health Pathways	1	2	3	4	5
Find a Health Service	1	2	3	4	5
ACT Health Surgical wait times	1	2	3	4	5

**5. Education**

RACGP has raised its contract fees and added in a participant upload administration fee which would be paid by the Education Provider. Both hospital GPLU's are discussing the impact of these changes with their executives.

Do you think GPLU should continue to provide GP education?

Yes No

Would you attend GPLU organised education events in the future?

Yes No

Would you attend a GPLU organised education event if it does not attract CPD points?

Yes No

Comment:

**6. General Practice Liaison Units (GPLU), Please rate**

	Not Important		Important		Essential
Relevance of GPLUs	1	2	3	4	5
Importance of central point for enquiries/information	1	2	3	4	5
Importance of clinical support	1	2	3	4	5
Importance of GP representation in the hospital system	1	2	3	4	5
	Poor		Average		Excellent
How do you rate GPLU service?	1	2	3	4	5

General Comments:

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