

Quality Activities

We have a range of activities and tools to assist your practice with quality improvement, ranging from quick solutions to more involved projects.

LEVEL 1: Quick solutions

- 1 page [immunisation process checklists](#)
 - Helps you ensure you have taken all the necessary steps to provide immunisation from pre to post patient arrival
- 1 page [practice self-assessment](#)
 - Helps you assess current processes and identify areas for improvement
- 2 page [vaccine storage self-audit](#)
 - Helps ensure there are procedures in place that promote routine quality assurance and risk management processes
- 1 page [action plan based on PDSA methodology](#)
 - Outlines steps to improving processes for immunisation with a given timeline that your practice dictates
- Short manuals / how to guides for entering immunisation data into [Best Practice](#) and [Medical Director](#)
 - Ensures your practice data is accurate and up to date for running recalls and reminders
- 1 page cancer screening practice self-assessment checklists for Bowel, Breast or Cervical screening. Checklists help you assess your practice processes and identify where improvements could be made in data recording, workflow, care delivery and patient experience. To obtain checklists contact your Health Coordination Consultant or phone COORDINARE on 1300 069 002
- Short manuals/how to guides for managing cancer screening in [Best Practice](#) and [Medical Director](#) and to [Cancer Screening Quality Improvement Activities Using CAT4](#)
- HealthPathways - online portal with regional localised referral information
 - Assists with clinical information at the point of care as well as providing access to multiple online resources including the immunisation calculator, national immunisation program schedule, the immunisation handbook and many more
 - Localised pathways for cancer screening, assessment, management and referral including clinical and patient resources
 - [Illawarra Shoalhaven](#) – Username: connected, Password: 2pathways
 - [ACT & Southern NSW](#) – Log in or register
- Advanced clinical data auditing training as part of the Sentinels Practices Data Sourcing Project (SPDS)
 - An additional manual is now available which includes sections on immunisation and cancer screening

Quality Activities

We have a range of activities and tools to assist your practice with quality improvement, ranging from quick solutions to more involved projects.

LEVEL 2: PC-PIT, SPDS or PRMs

PC-PIT (Primary Care – Practice Improvement Tool)

- A starting point for practice improvement
- A online validated tool using a whole of practice approach to improving practice performance
- Helps you identify places the practice can improve including:
 - Patient centered care
 - Leadership
 - Communication
 - Managing change
 - Performance
 - Information and IT
- Helps you create meaningful policy & procedure
- Useful in targeted campaigns like boosting immunisation
- Accredited activity with RACGP (40 CPD) and AAPM (50 PD)
- For further information you can review [the 6 steps](#)

Clinical Data Auditing Tool as part of the Sentinel Practices Data Sourcing (SPDS) project

- Powerful suite of products that provides practices with improved tools to identify at-risk patients and enhance practice revenue by extracting data for analysis
- Enables the PHN to aggregate general practice data for population health planning and research
- COORDINARE will provide training and a payment that will assist with covering the resource required to complete data cleansing work
- More information can be found on the [COORDINARE website](#)

Patient Reported Measures (PRMs)

- PRMs are standardised and validated tools that enable patients to provide direct, timely feedback to their healthcare providers on their health related quality of life outcomes and condition specific outcomes. <https://www.aci.health.nsw.gov.au/make-it-happen/prms>
- COORDINARE together with the Agency for Clinical Innovation provides education, training and support to the general practice team to implement PRMs tools
- Routine use of PRMs will enable clinicians and the PHN to review health outcomes at the population level and inform the direction of quality improvement activities

Quality Activities

We have a range of activities and tools to assist your practice with quality improvement, ranging from quick solutions to more involved projects.

LEVEL 3: Quality Initiatives

Immunisation Quality Improvement Initiative

- Show you how your practice compares with regional information
- Help you come up with an action plan
- Provide a framework, tools, resources and support
- Short term = ↑ childhood vaccinations and long term = sustainable systems
- Uses the components from level 1
- Can be used as evidence of standard 3 for accreditation
- Full details available on the [COORDINARE website](#)

Cancer Screening Quality Initiative

- A process for reflecting on your practice processes and developing a consistent, systematic approach to screening
- [Provides a framework](#), tools, resources and support to improve participation in screening
- Helps you come up with an action plan
- Uses the components ie self-assessment checklists from level 1
- Can be used as evidence of standard 3.1 for accreditation
- For more information contact your Health Coordination Consultant or phone COORDINARE on 1300 069 002