

Primary Care Practice Improvement Tool (PC-PIT)

The PC-PIT Tool helps you look at your practice processes:

- How do you measure high performance and quality patient centred care?
- What do you do well and where could you improve?
- How do you plan and prepare for accreditation?
- What might you need to consider to become a Health Care Home?

What is the PC-PIT?

- A starting point for practice improvement
- An online validated tool designed for Australian general practice
- Internal process suitable for small and large practices
- Whole of practice approach facilitated by the practice manager
- Reviews key elements integral to a high quality practice including:
 - Patient centred care
 - Communication
 - Performance
 - Leadership
 - Managing change
 - Information and IT

What Practice Managers have said about the PC-PIT:

"Practices don't have one single way of looking at practice function and performance; we all use different questionnaires or surveys in different ways... This tool is evidence based and provides a way of reviewing our practice across the most important areas and I like how it involves all staff."

"The GP and I used the PC-PIT Report to open discussion about changes to managing our type 2 diabetes patients, our reminders and recall system... we were all involved in the planning, and it encouraged everyone to be proactive and take responsibility for carrying out some simple, effective changes."

RACGP and AAPM accredited activity: 40 RACGP Category 1 Points | 50 AAPM PD Points

COORDINARE will provide resources and support.

For more information on the PC-PIT, email Lisa Crossland l.crossland1@uq.edu.au or phone your COORDINARE Health Coordination Consultant on 1300 069 002.