

Information Sheet

QUALITY IMPROVEMENT PROGRAM

The Quality Improvement Program (QIP) is designed to guide and support general practice to improve patient management through building good systems management. The QIP uses The Model for Improvement¹ to assist practices to identify local opportunities, develop, test and implement changes.

¹ Langley, Nolan, Nolan, Norman & Provost (1996) "The Improvement Guide" Jossey Bass, USA.

By identifying and pro-actively managing cycles of care for specific patient populations, for example by using your practice data to target those patients with chronic disease and complex care needs, and put systems in place to monitor and improve patient care. Practice data will guide you to make improvements in planning, implementing and monitoring your business and clinical systems – helping to strengthen the business model and improve health outcomes for your patients at the same time.

The Quality Improvement Program will comprise of a series of *quality initiatives*. The following *initiatives* are scheduled:

- childhood immunisation
- cancer screening
- mental health treatment

Practices may choose to enrol in one, two or all three of the quality initiatives offered within the Quality Improvement Program. There is NO COST to participate.

The Immunisation Quality Initiative

COORDINARE aims to work collaboratively with General Practice, Aboriginal Medical Services and Community Health Services to foster quality vaccination services in accordance with the National Immunisation Schedule as part of its Quality Improvement Program.

The Immunisation Quality Initiative supports participating general practices to achieve the overall goal of improving immunisation coverage rates within their practice population, with a shared goal to increase herd immunity in our catchment population and achieve more timely vaccination to provide best protection.

The Cancer Screening Quality Initiative

COORDINARE's Cancer Screening Quality Initiative aims to promote a consistent, systems approach to cancer screening within general practice that supports increased participation rates for under screened or 'at risk' groups.

Support provided

Practices that participate will be supported with:

- COORDINARE Health Coordination Consultant to facilitate the process
- access to the new PEN CAT system called 'CAT 4' which is a practice audit tool bringing your data to your fingertips. Training will be provided
- progress reports including tailored improvement strategies
- assistance to identify, analyse and understand aggregated practice population data



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Why participate?

Practices that participate will benefit by:

- evidencing participation in a quality improvement activity under the RACGP practice accreditation Standard 3 of the RACGP 4th Edition Standards
- improved data quality
- readiness for proposed PIP changes in June 2016
- knowledge of a transferable framework to apply to your own projects for future improvements

If you would like more information, contact:

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